EPSON®

EXCEED YOUR VISION

Epson® EU-m30 Kiosk Thermal Receipt Printer

Self-Ordering and Self-Checkout Kiosk Thermal Receipt Printer.

Compact and kiosk friendly — thermal receipt printer with easy mounting kit provides effortless kiosk integration and serviceability

Remote monitoring support — provides printer fleet management and minimizes downtime in kiosk deployments

New bezel for efficient kiosk integration — optional bezel with LED indicators aids in better paper path alignment and paper jam prevention

Easy troubleshooting — illuminated attention and error status LED alerts help with speedy error resolutions in the field

Secure access — security features like restricted front cover access and button cover options prevent unauthorized access to the printer

High printer reliability — 150 km printhead life and auto cutter life of 1.5 million cuts[1]

Fast receipt printing — print speed up to 250 mm/sec

Paper-saving functions — reduce paper usage by up to 30%[2]

CONSULTING DISTRIBUTOR

POHL

POHL Electronic GmbH
Eduard-Maurer-Straße 11a • 16761 Hennigsdorf
Tel. +49 3302 81893-0 • Fax +49 3302 81893-99
www.pohl-electronic.de • info@pohl-electronic.de

Shown with bezel
(optional sold separately)

Epson® EU-m30 Kiosk Thermal Receipt Printer

Print

Print Method Thermal line printing
Print Speed 250 mm/sec (9.84"/sec) max. for graphics and text
Print Resolution 203 dpi

Print Fonts

Fonts 12 x 24 48 cpl (default);
Font B: 10 x 24 57 cpl; Font C: 9 x 17 64 cpl
Character Set 95 Alphanumeric, 18 International, 128 x 43 Graphic
Barcode UPC-A, UPC-E, JAN8/EAN8, JAN13/EAN13, Code39, Code93, Code128, ITF, CODABAR (NW-7), GS1-128, GS1 DataBar, Code 128 Auto
Two-Dimensional Symbol Printing PDF417, QR Code, MaxiCode, DataMatrix, Aztec Code, Two-Dimensional GS1 DataBar, Composite Symbology

Media Handling

Media Dimensions
80 mm: 79.5 ± 0.5 x 83 mm
3.13" ± 0.02" (width) x 3.27" (roll diameter)
58 mm: 57.5 ± 0.5 x 83 mm
2.26" ± 0.02" (width) x 3.27" (roll diameter)
Thickness 48 – 80 μm
Type Thermal roll paper
Paper Feed Method Friction feed
Paper Loading Drop-in
Roll Diameter (Max.) 3.27"/83 mm
Core Diameter (Min.) 0.71"/18 mm
Paper Guide Yes
Auto Cutter Yes
Near-End Sensor Yes

Connectivity

Interface Built-in USB, Built-in Serial

Reliability[1]

Printer Reliability 17 million printing lines
MTBF 360,000 hours
MCBF 65,000,000 lines
Thermal Head Life 150 km
Auto Cutter Reliability 1.5 million cuts

General

Data Buffer
Receive: 45 bytes or 4KB, selectable
User-Defined: 12KB
Macro: 2KB
NV Graphics: 384KB
NV User: 1KB
Download Graphics Memory 208KB
LED Indicators Power – Blue; Error – Orange (3 LEDs); Flashing – Blue (2 LEDs)
Sensors Paper End, Near-End Sensor
Power Consumption Operating: Approx. 24.2 W, Standby: 0.8 W (Both Models), Power Source: 24 VDC +/- 7%
Power Supply Adapter PS-180 (Compatible, Not Included)
Temperature 5 °C to 45 °C (41° F to 113° F)
Relative Humidity 10 – 90%
Acoustic Noise Level 60 db
Standards and Approvals EMC North America FCC Class A, ICES-003 Class A, Europe EMC Directive (EN55032/24) EMC Class A, Oceania RCM AS/NZS CISPR32 Class A Safety Standard UL cULus UL62368-1/CAN/CSA No 62368-1; CB (IEC60950-1/IEC62368-1); TUV Bauart (EN62368-1)
Dimensions Without Bezel (W x D x H) 5" x 5.17" x 5" (127 x 131.2 x 127 mm)
Dimensions With Bezel (W x D x H) 5" x 6.12" x 5" (127 x 155.9 x 127 mm)
Weight 2.87 lb/1.3 kg
Color ENB9 (Epson White), EBCK (Epson Black)

Eco Features

RoHS compliant
Recyclable product[3]
Epson America, Inc. is a SmartWay® Transport Partner[4]

What's in the Box*

Epson EU-m30 Printer, Thermal Roll Paper (Starter Roll for Testing), Power Switch and Power/Feed Switch Covers, Roll Paper Guides for 58 mm (2.28") Paper, Small Cover Open Lever, Including 1 Spare Screw, Equipment Mounting Brackets (x2), Product Fixing Brackets, Including 2 Screws + 1 Spare (Total of 3 Screws)

*Contents vary by individual SKU.

Software and Utilities

For Tablet ePOS™ SDK for Android™, Utility for Android, Print Assistant for Android
For PC EPSON Advanced Printer Driver, EPSON OPOS ADK, EPSON JavaPOS ADK (Windows®), EPSON OPOS ADK for .NET, EU-m30 Utility, Epson TM Virtual Port Driver, EU-m30 Firmware Updater, Epson Monitoring Tool, Epson Deployment Tool
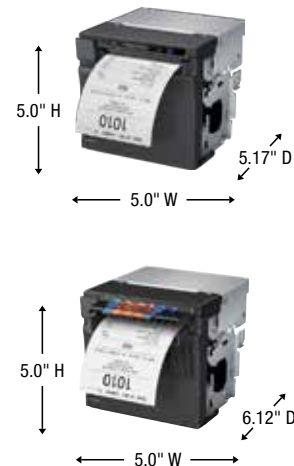
Warranty

2-year limited warranty; optional extended warranty available

Ordering Information

Model Number	Interfaces	Part Number
Epson Black		
EU-m30	Serial, USB	C31CK01002
Epson White		
EU-m30	Serial, USB	C31CK01001
Accessories		**Model Number**
Bezel for EU-m30		OT-BU30
External Buzzer		OT-BZ20
Power Supply Adapter		PS-180

Epson Preferred℠ Plus Extended Service Plans[5]

1-Year Return for Repair	EPPSDEXTA1
2-Year Return for Repair	EPPSDEXTA2
3-Year Return for Repair	EPPSDEXTA3
1-Year Renewal Return for Repair	EPPSDEXTA1S
1-Year SITA Coverage	EPPSDSITAA1
2-Year SITA Coverage	EPPSDSITAA2
3-Year SITA Coverage	EPPSDSITAA3
4-Year SITA Coverage	EPPSDSITAA4
5-Year SITA Coverage	EPPSDSITAA5
1-Year Renewal SITA Coverage Extension	EPPSDSITAA1S

5.0" H — 5.17" D — 5.0" W

5.0" H — 6.12" D — 5.0" W

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eco.epson.com

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Contact:

Epson America, Inc.
3131 Katella Ave., Los Alamitos, CA 90720

Epson Canada Limited
185 Renfrew Drive, Markham, Ontario L3R 6G3

www.epson.com
www.epson.ca